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To: Microsoft ATR
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Microsoft is a tough competitor primarily because it's products are functional and always improving. The reliability and compatibility of their products has brought order to a chaotic software market.

Standards are necessary in every market: the standard distance between tracks beneath railway cars allows trains to cross our country regardless of the rail provider. The standard number of volts and the shape of outlet receptacles allows appliances to be used safely regardless of the corporation that builds them or that generates the electricity. (This is been standard in-country, but not world-wide, causing a need for special plugs when traveling).

Microsoft is setting national and international standards because it manufactures customer-preferred products. Customers have voted for Microsoft by using and purchasing their software. We should encourage such an innovative company...not penalize it for it's success.

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